

SHVR Reservation/Cancellation Policies for RV Lots

1. Saugatuck Hideaway Vacation Rentals (SHVR) and its subsidiary SaugatuckRV.Info accept payments by Visa, MasterCard, American Express, and Discover.
2. Credit cards are processed by our booking agent, JB Travel Connections, and will appear on your statement as JB Travel Connections, in Portage, Michigan.
3. Should you like to use a check for payment, you will need preauthorization to do so. Please contact Jody at (800) 910-2272 for approval and mailing address. A valid credit card must still be on file for all reservations. Returned checks are subject to a \$50 NSF fee, immediate credit card processing and/or cancellation.
4. All SHVR properties require a minimum 50% deposit to secure dates. Deposits are non-refundable.
5. Final deposits and security deposits are due 30 days prior to your arrival, and will auto post to the credit card provided unless you contact the office in advance with an alternate payment arrangement.
6. Should you need to cancel for emergency purposes, SHVR will try to re-rent the property on your behalf. If successful, SHVR will reimburse you the full amount of monies recouped, less a fee equal to 10% of your rental total.
7. Trip insurance is available for your reservation and may help protect your investment in case of cancellation or emergency. Contact JB Travel Connections at (800) 910-2272 for a quote.
8. All reservations including pets require a security deposit hold of \$200. Security deposits are released within 15 days of your departure provided pet policies were followed.

Check in/out policies

1. Check-in time for SHVR properties is anytime after 4:00 PM Eastern Time.
2. Check-out time is 2:00 pm Eastern Time. Late check outs will be assessed fees for an extra day unless prearranged with Saugatuck Hideaway Vacation Rentals.
3. You will check yourself in at the resort. A gate key will be waiting for you as explained in your final confirmation. The Saugatuck RV Resort is located at 6473 Blue Star Hwy, Saugatuck, MI, 49453. For driving directions, you may use the MapQuest function located on www.SaugatuckRV.info.
4. Per the community rules (below) there will be **no check in or check out during quiet hours**.

Property Usage

1. Any parties or gatherings must be disclosed to SHVR at the time of reservation. Such events, if approved, may require an additional deposit. Parties not disclosed or approved at the time of rental will be charged a \$150 breach of contract fee.
2. All visiting guests are required to depart from the park at quiet time as described below.
3. Renters are always welcome at Saugatuck RV Resort (SRVR). However, we ask that you understand, respect and abide by the following standards so as not to infringe upon the property owners in the Resort. Your cooperation will not only to ensure that your stay is pleasurable and relaxing, and is greatly appreciated.

A SUMMARY OF RULES AND REGULATIONS FOR RENTERS AT THE SAUGATUCK RV RESORT

These rules have been taken from the Bylaws and Rules and Regulations as adopted by the SRVR Association, and should only be considered a summary. If you have questions about these or other rules and regulations, please contact a park manager or an owner. Failure to comply with these rules will be reported to the park manager and the property owner and may subject you to eviction regardless of your contract with the property owner or Saugatuck Hideaway Vacation Rentals.

Thank you for your cooperation, and enjoy your stay at SRVR.

Should you be renting a vacant lot, no RV shall be less than twenty-eight (28) feet. No overnight tent, truck camper or camping trailer with fold-down or pop-up attachments shall be placed within a site or occupied at any time.

No personal bicycles, vehicles, chairs or benches shall be left unattended on or about the common elements.

Illegal drugs or any unlawful activities of any type are prohibited in the park.

No tenant or guest shall use or permit the use of any firearms, air rifles, pellet guns, B-B guns, bows and arrows, sling-shots, fireworks (other than hand-held sparklers) or other dangerous weapons, projectiles or devices anywhere on or about the Resort premises.

All vehicles, including golf carts, motorized bikes or motorcycles, as well as their drivers, must be properly licensed. Motorcycles may be driven only to and from the park entrance and the site.

The posted speed limit is 5 miles per hour. No more than 2 vehicles customarily used for transportation purposes shall be kept on any site. No parking is allowed on any roads, on any common areas, on any vacant sites, on any playground, or in the beach areas without the consent of an SRVR manager. Overflow guest vehicles are to be parked in visitor parking.

Campfires are allowed only in approved devices and must be attended at all times, and extinguished upon retiring. Large fires are not permitted.

All refuse is to be placed in plastic bags or other suitable containers and placed in the dumpster.

All sites must be free from unsightly refuse and trash at all times, and not be left out overnight.

All renters are fully responsible at all times for the actions of their guests and children.

State law prohibits more than 8 persons occupying a site overnight.

The number of pets per site is limited to two. Pet owners are responsible for the safety, behavior, noise and immediate clean-up after their pets.

Pets must be leashed at all times when off-premises, and are not permitted to run loose.

Pets are prohibited at all times from beaches, docks, playgrounds, and all common buildings.

Quiet time in the Park is midnight until 8 a.m. and extended to 10:00 a.m. on weekends and week-day holidays.

Clotheslines are not permitted.

Trespassing on another owner's site is prohibited.

There is no lifeguard at the beach. SWIM AT YOUR OWN RISK. Swimming is prohibited during quiet time. Glass containers are not permitted on the beach. All ropes, floats and rings are safety devices and are for EMERGENCY USE ONLY.

Fishing is not permitted in designated swimming areas.

Only boats registered in the name of an owner are permitted in the park. Association boats are for use by Association owners only.

Laundry facilities are available in the recreation facility. Please clean up afterwards, and dispose of all trash in the dumpster.

The recreation facility contains a computer and a monitored wireless internet system. Users are strongly advised to review Regulation IV, Rule 5 of the Rules and Regulations which is also posted on the wall near the computer. Violations will result in limiting or denying access to the

computer and/or the system.

In the event that any of the SRVR community rules are not adhered to, you may be asked to leave the property immediately, and without refund.

Security Deposit

1. Security deposits are generally not collected for lot rentals; however you remain fully responsible for any and all damages to the property during your stay. Should collection for damages become necessary; any attorney fees needed to collect the charges will be your responsibility as the lessee.
2. A \$200 security deposit hold will be placed on your credit card if you are bringing a pet. In the event that the pet rules of the SRVR Rules for Renters are not adhered to, a \$150 breach of contract fee will be deducted from your deposit.

Disclaimer: SHVR or authorized agents may need to enter the property for the purpose of inspection, maintenance, or real estate showing. Our best efforts will be made to prevent any inconvenience or disruption of your vacation.

*Prices, property, and other specifications are subject to change without notice. In the event that a property subsequently becomes unavailable or uninhabitable due to circumstances beyond the control of SHVR, a refund or alternate arrangement may be offered. SHVR and the property owner shall be held harmless and be indemnified from any claim, loss, expense, damage, or injury resulting from guests' use or occupancy of the property. SHVR will not assume responsibility for loss, delay or expense due to weather, strike, or other circumstances beyond our control.