

Reservation/Cancellation Policies for RV Lots

1. Saugatuck Hideaway Vacation Rentals (SHVR) and its subsidiary SaugatuckRV.Info accept payments by Visa, MasterCard, American Express, and Discover.
2. Credit cards are processed by our booking agent, JB Travel Connections, and will appear on your statement as JB Travel Connections, not Saugatuck Hideaway Vacation Rentals or SaugatuckRV.Info.
3. Should you like to use a check for payment, you will need preauthorization to do so. Please contact Jody at (800) 910-2272 for approval and mailing address. A valid credit card must still be on file for all reservations. Returned checks are subject to a \$50 NSF fee, immediate credit card processing and/or cancellation.
4. All SHVR properties require a minimum 50% deposit to secure dates. Deposits are non-refundable.
5. Final deposits and security deposits are due 30 days prior to your arrival, and will auto post to the credit card provided unless you contact the office in advance with an alternate payment arrangement.
6. Should you need to cancel for emergency purposes, SHVR will try to re-rent the property on your behalf. If successful, SHVR will reimburse you the full amount of monies recouped, less a fee equal to 10% of your rental total.
7. Trip insurance is available for your reservation and may help protect your investment in case of cancellation or emergency. Contact JB Travel Connections at (800) 910-2272 for a quote.
8. All reservations including pets require a security deposit hold of \$200. Security deposits are released within 15 days of your departure provided pet policies were followed.

Check in/out policies

1. Check-in time for SHVR properties is 4:00 PM Eastern Time or later.
2. You will check yourself in at the resort. A gate key and additional information will be waiting for you. For directions to Saugatuck RV Resort, please visit www.SaugatuckRV.Info, and use the MapQuest function.
3. Check-out time is 2:00 pm ET.

Property Usage

1. The total number of people using a rented site is limited to 6. No tent or additional sleeping may be set up on the lot. Rigs must be at least 28 feet.
2. Any parties or gatherings must be disclosed to SHVR at the time of reservation. Such events, if approved, may require an additional deposit. Parties not disclosed or approved at the time of rental will be charged a \$150 breach of contract fee.
3. Parking is limited to 1 car per lot. Additional parking is available in the guest parking areas.
4. The following "Saugatuck Rv Resort Rules and Regulations for Renters" must be followed:

Saugatuck Rv Resort Rules and Regulations for Renters

1. Quiet time in SRVR begins at Midnight until 8:00a.m. during the week. Quiet time in SRVR begins at Midnight until 10:00a.m. during the weekend.

2. Loud noise and harmful or offensive activities will not be permitted.
3. Trespassing on another site is prohibited.
4. You must drive according to the posted speed limits, which is **5 mph** within the park.
5. Motorcycles may be driven only from the resort entrance to the site and back.
6. No parking is allowed on any roads or vacant sites. Park in designated areas only.
7. Campfires must be only in approved devices, attended at all times, and extinguished upon retiring.
8. No tents allowed in the park.
9. Association boats are for use by association members only.
10. Only boats registered in the name of the co-owner are permitted in the park.
11. Pet owners are responsible for the safety, behavior, noise and immediate clean-up of their pets.
12. Pets must be leashed at all times when off owners premises.
13. Pets are prohibited from beaches, docks, playgrounds and all common buildings.
14. Pets may not be left unattended.
15. Observe all posted beach rules which are posted at the entrance to the beach.
16. No life guards are on duty, therefore, swim at your own risk.
17. Children may not be left unattended at the beach and parents are responsible for the safety of their children at the beach and lake.
18. Swimming after quiet time is prohibited.
19. Garbage shall not be left out overnight. Place all garbage in the receptacles provided by the park. (located to the left of the entrance/exit gate.)

In the event that any of the SRVR rules are not adhered to, you may be asked to leave the property immediately, and without refund.

Security Deposit

1. Security deposits are generally not collected for lot rentals; however you remain fully responsible for any and all damages to the property during your stay. Should collection for damages become necessary; any attorney fees needed to collect the charges will be your responsibility as the lessee.
2. A \$200 security deposit hold will be placed on your credit card if you are bringing a pet. In the event that items 11-14 of the SRVR Rules for Renters are not adhered to, a \$150 breach of contract fee will be deducted from your deposit.

Disclaimer

SHVR or authorized agents may need to enter the property for the purpose of inspection, maintenance, or real estate showing. Our best efforts will be made to prevent any inconvenience or disruption of your vacation.

*Prices, property, and other specifications are subject to change without notice. In the even that a property becomes unavailable due to circumstances beyond the control of SHVR, a refund or alternate arrangement may be offered.

SHVR and the property owner shall be held harmless and be indemnified from any claim, loss, expense, damage, or injury resulting from guests' use or occupancy of the property. SHVR will not assume responsibility for loss, delay or expense due to weather, strike, or other circumstances beyond our control.