

# SAUGATUCK HIDEAWAY VACATION RENTALS POLICIES FOR RV LOT RENTALS AT SAUGATUCK RV RESORT

## Reservation/cancellation Policies

1. Saugatuck Hideaway Vacation Rentals (SHVR) and its subsidiary SaugatuckRV.Info accept payments by Visa, MasterCard, American Express, and Discover.
2. Credit cards are processed by our booking agent, JB Travel Connections, and will appear on your statement as JB Travel Connections, in Portage, Michigan.
3. Should you like to use a check for payment, you will need preauthorization to do so. Please contact Jody at (800) 910-2272 for approval and mailing address. A valid credit card must still be on file for all reservations. Returned checks are subject to a \$50 NSF fee, immediate credit card processing and/or cancellation.
4. All SHVR properties require a minimum 50% deposit to secure dates. Final payments are due 30 days prior to your arrival, and will auto post to the credit card provided unless you contact the office in advance with an alternate payment arrangement.
5. Written cancellations received more than 30 days prior to arrival will be refunded their deposit less a 10% administrative fee. Should you need to cancel within 30 days of arrival, SHVR will try to re-rent your property on your behalf. If successful, SHVR will reimburse you the amount of monies recouped, less an administrative fee equal to 10% of your lodging total.
- 6.. Reservations **including pets** require a security deposit hold of \$200. Security deposits are released within 15 days of your departure provided pet policies were followed.

## Check in/out policies

1. Check-in time for SHVR properties is anytime after 4:00 PM Eastern Time.
2. Check-out time for RV Lots is 2:00 pm Eastern Time. Late check outs will be assessed fees for an extra day unless a late check-out has been prearranged.
3. You will check yourself in at the resort. A gate card and map will be waiting for you as explained in your confirmation. Failure to return the gate card and map will result in a \$25 charge. The Saugatuck RV Resort is located at 6473 Blue Star Hwy, Saugatuck, MI, 49453. For driving directions, you may use the MapQuest function located on [www.SaugatuckRV.info](http://www.SaugatuckRV.info).
4. Per Association rules there will be **no check in or check out during quiet hours**.

## Property Usage

1. Any parties or gatherings must be disclosed to SHVR at the time of reservation. Such events, if approved, may require an additional deposit. Parties not disclosed or approved at the time of rental will be charged a \$150 breach of contract fee.
2. All visiting guests must depart from the park at quiet time as set by the Resort.
3. Renters are always welcome at Saugatuck RV Resort (SRVR). However, we ask that you understand, respect and abide by the SRVR Rules for Renters so as not to infringe upon the property owners in the Resort. Your cooperation will not only ensure that your stay is pleasurable and relaxing, but is greatly appreciated

## Security Deposit

1. Security deposits are generally not collected for lot rentals unless you will be traveling with pets; however you remain fully responsible for any and all damages to the property during your stay. Should collection for damages become necessary; any attorney fees needed to collect the charges will be your responsibility as the lessee.
2. A \$200 security deposit hold will be placed on your credit card if you are bringing a pet. In the event that the pet rules of the SRVR Rules for Renters are not adhered to, a \$150 breach of contract fee will be deducted from your deposit.

**Disclaimer:** SHVR or authorized agents may need to enter the property for the purpose of

inspection, maintenance, or real estate showing. Our best efforts will be made to prevent any inconvenience or disruption of your vacation.

Prices, property, and other specifications are subject to change without notice. In the event that a property subsequently becomes unavailable or uninhabitable due to circumstances beyond the control of SHVR, a refund or alternate arrangement may be offered. SHVR and the property owner shall be held harmless and be indemnified from any claim, loss, expense, damage, or injury resulting from guests' use or occupancy of the property. SHVR will not assume responsibility for loss, delay or expense due to weather, strike, or circumstances beyond our control.